Refund & Cancellation Policy

• **Introduction:**

  In exercise of the power conferred of the NCISM Act, 2020 & Establishment of New Medical College, opening of new or higher course of study or Training and increase of admission capacity by a medical college Regulation, 2019 the concerned Trust /ASUS colleges need to submit visitation & digitization fee, security deposit, application fee and any other imposed penalty amount that are mandate as per the Concerned Acts & Regulation.

• **Application Fee:**

  The Application fee once submitted along with all the necessary documents by a way of demand draft or online payment to the NCISM is **a non refundable** under any circumstances.

• **Fixed Security Deposit:**

  The concerned Trust / ASUS colleges need to submit **Fixed Security Deposit** in favour of the NCISM valid for five years / three years as the case may be as per the Regulation (6) of (13A) Regulation dated 11th July, 2019. *(It shall not apply to the colleges governed by the state Govt. or Union Territories.)*

• **Visitation & Digitization Fee:**

  The Visitation & Digitization Fee to be charged from the ASUS colleges is to be submitted from each and every college per year as case may be.

• **Imposed Monetary Penalty:**

  In Exercise of the power conferred under Section 29 of the NCISM Act, 2020 the imposed monetary penalty amount is to be submitted as the case may be.

• **Excess Payment/Multiple Payment:**

  In cases where concerned Trust/ASUS colleges has made multiple payments/ excess payments, he / she must send a written request in the covering letter of the Trust / College addressed to the President, MARBISM for refund of the same and after validation NCISM the amount may be may be refunded the amount as the case may be.

• **Refund Processing: For excess payment/multiple payments-**

  ➢ The Refund request is to be submitted within 10 days of excess payment/multiple payment or the case may be.

  ➢ Refund will be processed within 21 working days of receiving a written request after validation of the supporting documentation.

  ➢ The Refund will be credited back to the original method of payments unless otherwise specified.
• **Amendments:**

NCISM reserves the right to modify this policy at any time. Any changes will be updated on the website, and concerned Trust/ASUS colleges are obligated to periodically review this policy.

• **Jurisdiction:**

This policy is only governed by the laws of the republic of India. Any dispute arising out of or in relation to the terms shall be addressed to [secretary@ncismindia.org](mailto:secretary@ncismindia.org)/[president.marbism@ncismindia.org](mailto:president.marbism@ncismindia.org) before proceeding with any kind of legal actions. The Courts of Delhi shall have the exclusive jurisdiction to adjudicate any dispute so raised.

• **Contact information:**

"For any queries or any refund related request, please contact: [9205993323](tel:9205993323)"

• **Contact:**

**National Commission for Indian System of Medicine, Ministry of Ayush, Govt. of India,**

Office: T-19, 1st Floor, Block-IV, Dhanwantari Bhawan, Road No. 66, Punjabi Bagh (West), New Delhi-110026, India."
TERMS AND CONDITIONS
https://www.ncismelectives.org, https://ayushedu.bisag-n.gov.in

Introduction
Welcome to the payment gateway of NCISM (www.ncismindia.org). By accessing and using this website or its sub-domains, you undertake to have read the “Privacy Policy” and agree to comply with and be bound by the following terms and condition (“Terms and Conditions”)

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The concerned Trust/ASUS colleges must check the website regularly for updated information. It is the user’s responsibility to keep updated with any changes.

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Jurisdiction

These terms and conditions are governed by the laws of the Republic of India. Any dispute arising out of or in relation to, the terms shall be addressed to the Secretary, NCISM before proceeding with any kind of legal actions. The Courts of Delhi shall have the exclusive jurisdiction to adjudicate any disputes so raised.

Changes to Terms and Conditions

NCISM reserves the right to modify these terms and conditions at any time without prior notice. It is your responsibility to review these terms and conditions regularly.

By continuing to use this website after any changes are posted, you are indicating your acceptance of those changes.
Contact Information

Any kind of queries or grievances should be addressed to the office of the head of the institution on the email address: secretary@ncismindia.org/president.marbism@ncismindia.org.

Contact

National Commission for Indian System of Medicine,
Ministry of Ayush, Govt. of India,
Office: T-19, 1st& 2ndFloor, Block-IV, Dhawantari Bhawan,
Road No. 66, Punjabi Bagh (West),
New Delhi-110026, India